

ON Community Impact



In 2019, the Food Bank distributed 13.3 million pounds of food through our network of hunger-relief agencies, Mobile Food Pantry, and school district partners across Broome, Chemung, Steuben, Schuyler, Tompkins and Tioga Counties. In one dramatic moment, our world changed with COVID-19.

Traditional food resources suddenly became unavailable due to supply chain shortages.

Grocery store shelves were bare, and food prices increased. Schools and businesses closed. And overnight, the Food Bank received an increase of 300% in food requests.

Health and safety concerns caused the Food Bank to close in-house volunteer operations.

Throughout our region, unemployment requests increased by 453%, and students of all ages began learning remotely.

The pandemic shined a light on what we already knew: **many households are only one paycheck away from food insecurity.**

OUR RESPONSE

Just 13 days after a state-wide shutdown occurred, our team launched the first Community Food Distribution in Watkins Glen. After this initial success, we went on to establish a total of 10 Community Food Distribution locations throughout the region. Each one was designed to serve up to 500 households using a contactless drive-thru model.

We also engaged multiple partners to help us set up Food Hubs to replace the cancelled warehouse volunteer shifts and pack enough emergency food boxes to supply schools and other

organizations providing home deliveries to high need populations such as seniors, veterans, and families with young children.

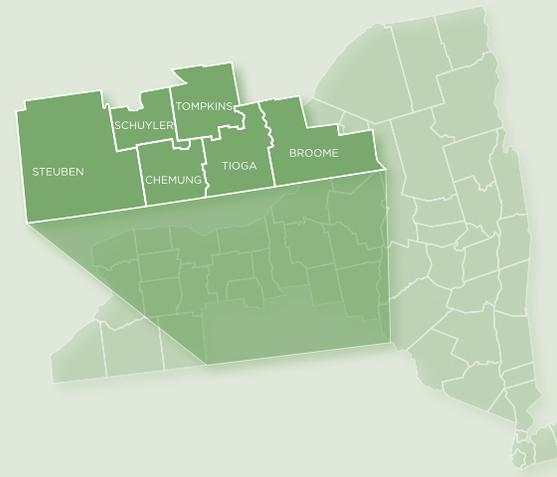
Even at the height of the pandemic, 88% of pantries and meal sites adapted their operations to remain open.

At the same time, Food Bank employees and a team of volunteers launched a call-in and online registration system to support people signing up to get food. They took 11,200 phone calls over 10 months.



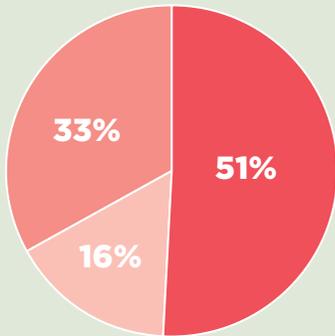
With your support

WE'RE FIGHTING HUNGER



WHO

→ In 2020, we served **264,109** household requests for food, a **20%** increase from 2019

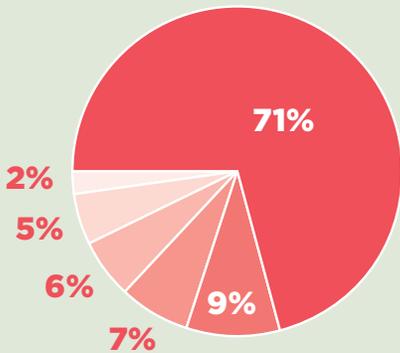


- Adults*
- Kids*
- Seniors*

**Excludes partners that provide prepared meals, BackPacks and Kids' Farmers Market programs.*



→ Percent of households served by program type



- Pantries
- Community Food Distributions
- School Programs
- Mobile Food Pantries
- Senior Mobile Food Pantries
- Emergency Food Boxes

→ **1/3** of all requests for food are for children

→ **41%** of Community Food Distribution attendees used our services for the first time

WHAT

→ **17,662,229** pounds of food distributed (**33%** percent increase from 2019)

→ **3,848,281** pounds of produce (**38%** increase from 2019)



YOUR INVESTMENT MATTERS

38,972
GIFTS

\$220.27
AVERAGE GIFT

801
CIRCLE TO FEED HOPE DONORS
(>\$1,000 ANNUALLY)

544
FULL PLATE PARTNERS
(MONTHLY RECURRING DONATIONS)

WE DEPEND ON VOLUNTEERS

Impact

 Volunteer hours equivalent to **9** full-time staff

 Pack, sorted, and distributed **6,423,438** pounds of food

 Volunteers gave **16,130** hours of time

Activities

 Sorting and repacking bulk food into categories and smaller packs for distribution

 Packing emergency food boxes at Food Hubs

 Packing and distributing food at Community Food Distributions

 Accepting phone registrations

PROGRAMS YOU SUPPORT

Your support helped us connect available food sources with families who struggled to put food on the table.

- **2,707** children served through the Backpack Program
- **104,139** requests for food at Mobile Food Pantries and COVID-19 Community Food Distributions
- **4** NEW Agency Partners
- **11,547** requests for food through College Pantries and College Mobile Food Pantries
- **5,962** requests for food through School Food Pantries and School Agencies
- **198,120** requests for food through Meal Sites
- **28,005** online and phone registrations processed for Mobile Food Pantries and Community Food Distributions

Health & Nutrition

- **153** individuals pre-screened for SNAP
- **175** individuals participated in **21** in-person Just Say Yes cooking classes and workshops
- **55** virtual Just Say Yes Facebook cooking demonstrations, each receiving an average of **300** views

Advocacy & Education

- **14** meetings with elected officials
- **958** clients engaged in evaluating and planning our work through surveys and focus groups
- **71** people trained in basics of advocacy



THE NEED

Underserved Populations

We recently completed a needs assessment of our region to identify the most vulnerable and traditionally under-served communities in the Southern Tier, including racial and ethnic minority groups, parents with young children, and the working poor. We plan to engage our board, staff, and community partners in developing a long-term strategic plan that will allow us to invest in programs and services that ensure equity for all.

<u>County</u>	<u>Total Pop.</u>	<u>Food Insecure Individuals</u>
Broome	194,402	12.7%, 1 in 8
Chemung	85,740	12.1%, 1 in 8
Schuyler	17,992	11.9%, 1 in 8
Steuben	96,927	11.7%, 1 in 9
Tioga	49,045	9.8%, 1 in 10
Tompkins	102,962	10.4%, 1 in 10
Service Area	547,068	11.7%, 1 in 9



2020 Map the Meal Gap information based on 2018 data.

STATEMENT OF FINANCIAL POSITION

REVENUES, EXPENSES, & FOOD

SUPPORT & REVENUE (including in-kind food assistance)	\$24,708,179
EXPENSES	
Program Services	\$18,658,373
Management and general	\$610,717
Fundraising	\$995,815
Total Expenses	\$20,264,905

BALANCE SHEET

Total Assets	\$14,703,874
Total Liabilities	\$3,011,154
TOTAL NET ASSETS	\$11,692,719

These are preliminary numbers as of February 2021. Audited financials will be approved in May and available at www.foodbankst.org.