

## FreshTrak Technology Guide

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### Here are some examples of computer/tablet types, and why you might want them:

- Desktop
  - o Your agency has a designated intake area, and no need to move the computer around.
- Laptop
  - o Client intake may take place in a variety of locations around your pantry. And/or, you plan to take the computer to other locations for some reason (submitting stats, etc.)
- Tablet
  - o Your agency sometimes does client intake outside, in the parking lot. A tablet allows you to move between vehicles if needed, while doing intake. It's not as useful if you plan to do a lot of typing. Note: if you plan to do intake outside, you may need a portable wifi device, depending on how far your agency's wifi network reaches.

### Computer features to consider:

- Touch screen
  - o This is valuable if some of your intake volunteers are not comfortable using a mouse and keyboard (especially the tiny trackpad on most laptops). Most tablets have touch screens, and you can get computers with them if you choose.
- Large screen
  - o You want to make sure it's easy for your intake volunteers to read what's on the screen. A larger screen also means it's easier to click the necessary buttons, since they'll appear larger too.
- USB port
  - o If you plan to use the wired scanner provided by FBST, for barcode/key tag scanning, you'll want to make sure your device has a USB port. If it doesn't, you can purchase an adaptor that will still allow you to use the scanner, but this is something to be aware of.

USB cable and port



- Mouse and separate keyboard
  - o Especially if you choose not to get a touch screen, this may make it easier for your intake volunteers to operate the computer.

- Other tasks you might need the computer for
  - o If you are only planning to use FreshTrak, you just need a device that can access the internet. Chromebooks are laptops that only have internet, not other programs, and as such they are often cheaper than your typical laptop. If you want to use other computer programs at your pantry, you may want to consider laptops other than Chromebooks.

**Recommended computers/tablets (not requirements):**

\*prices accurate as of 3/12/2021 – may have changed since then

**LAPTOPS:**

- <https://www.bestbuy.com/site/hp-14-touch-screen-chromebook-amd-a4-series-4gb-memory-amd-radeon-r4-32gb-ebmc-flash-memory-ink-blue/6348085.p?skuId=6348085>
  - o \$230
  - o Chromebook, 14 inch, touch screen



- <https://www.bestbuy.com/site/lenovo-ideapad-3-15-15-6-touch-screen-laptop-intel-core-i3-8gb-memory-256gb-ssd-abyss-blue/6449496.p?skuId=6449496>
  - o \$430
  - o Full laptop, 15.6 inch, touch screen



- <https://www.bestbuy.com/site/hp-2-in-1-14-touch-screen-chromebook-intel-celeron-4gb-memory-32gb-emmc-flash-memory-ceramic-white/6367729.p?skuld=6367729>
  - o \$400
  - o Can convert between laptop and tablet form, 14 inch, touch screen



## TABLETS

- <https://www.bestbuy.com/site/samsung-galaxy-tab-a7-10-4-wi-fi-32gb-gray/6429419.p?skuld=6429419>
  - o \$230
  - o Tablet, 10.4 inch, touch screen



- <https://www.bestbuy.com/site/lenovo-tab-m10-fhd-plus-10-3-tablet-32gb-iron-gray/6410307.p?skuld=6410307>
  - o \$150
  - o Tablet, 10.3 inch, touch screen



## DESKTOPS

- <https://www.bestbuy.com/site/hp-19-5-all-in-one-amd-a4-series-4gb-memory-1tb-hard-drive-snow-white/6332165.p?skuld=6332165>
  - o \$400
  - o Desktop, 19.5 inch, NO touch screen



- <https://www.bestbuy.com/site/lenovo-ideacentre-a340-22igm-21-5-touch-screen-all-in-one-intel-pentium-silver-8gb-memory-1tb-hdd-business-black/6398131.p?skuld=6398131>
  - o \$530
  - o Desktop, 21.5 inch, touch screen



### Keyboard and mouse

- \$80
- <https://www.bestbuy.com/site/logitech-mk850-performance-wireless-keyboard-and-optical-mouse-black/5761911.p?skuld=5761911>



### Internet options:

- Use personal hotspot from cell phones
  - o FreshTrak uses very minimal data, and if you have unlimited data on your phone and plan to be there every distribution, this might be an easy option for you!
- Verizon Mifi device
  - o [https://www.bestbuy.com/site/verizon-jetpack-mifi-8800l-4g-lte-mobile-hotspot-gray/6337080.p?skuId=6337080&ref=212&loc=1&ref=212&loc=1&extStoreId=1380&ref=212&loc=1\\_mobileaccessories&gclid=Cj0KCQiAv6yCBhCLARIsABqJTjan1TIQn37f9LpbBis\\_oCpHVruQCdCL3kkBStfxUHC9Dyi2Ia9VTDNUaAIQ-EALw\\_wcB&gclsrc=aw.ds](https://www.bestbuy.com/site/verizon-jetpack-mifi-8800l-4g-lte-mobile-hotspot-gray/6337080.p?skuId=6337080&ref=212&loc=1&ref=212&loc=1&extStoreId=1380&ref=212&loc=1_mobileaccessories&gclid=Cj0KCQiAv6yCBhCLARIsABqJTjan1TIQn37f9LpbBis_oCpHVruQCdCL3kkBStfxUHC9Dyi2Ia9VTDNUaAIQ-EALw_wcB&gclsrc=aw.ds)
    - \$200 purchase, plus ~\$35/month service charge
    - Can connect 15 devices to it at a time
  - o <https://www.verizon.com/internet-devices/verizon-ellipsis-jetpack-mhs900l/>
    - \$80 purchase, plus ~\$35/month service charge
    - Can connect 8 devices to it at a time
- Wifi network
  - o ~\$75/month service charge
  - o Not portable
  - o Can buy wifi extender to make network reach farther