



Mobile Food Pantry Ground Rules

1. All volunteers and clients will be polite and respectful to each other.
2. All clients, including volunteers, must sign in to PantryTrak receive food.
3. All clients will receive food regardless of race, family status, gender, residence, disability, religious belief, or sexual preference.
4. The MFP driver or site Coordinator reserves the right to bring frail, elderly or disabled clients to the front of the line.
5. Clients may pick up food for **one other household**. After getting their own food and register with the other household's information. Then get in line for picking up for others. These clients must wait until the **last 15 minutes** of the distribution to pick up food for others.
6. Each Household may visit **one** Mobile Food Pantry per day.
7. Clients and volunteers are responsible for locking their vehicles. The Food Bank of the Southern Tier and the distribution site are not responsible for lost or stolen items.
8. Volunteers will receive food in same manner as clients, however volunteers will not get their food first.
9. Cherry picking of products is not allowed. No one will keep items for themselves or others on or under the truck or tables.
10. Site Coordinator will determine whether there is smoking allowed on property. There will be **NO** smoking near Mobile Food Pantry truck.
11. Volunteers and clients who do not follow these rules will be asked to leave the Mobile Food Pantry.

